



National Flood Insurance Program (NFIP) Key Contacts

<p>NFIP Call Center 1-800-621-3362</p> <p>Hours: 8am – 6pm Mon. – Fri. CDT* (Hours may be extended for flooding events)</p>	<ul style="list-style-type: none"> • General flood insurance information • Flood insurance underwriting & rating inquiries • General information on coverage & the claims process • Technical assistance on individual claims • Technical assistance to aid in recovery
<p>FloodSmart 1-888-379-9531</p> <p>http://www.floodsmart.gov</p> <p>Hours: 24 Hours / Mon. – Sun.</p>	<ul style="list-style-type: none"> • Policyholder Resources • Agent Site • Flood Facts & Flood Risks • Community Resources • Community Rating System (CRS) • Media Resources • Toolkits
<p>FEMA Map Information Exchange (FMIX) 1-877-336-2627</p> <p>http://floodmaps.fema.gov/fhm/fmx_main.html</p> <p>Hours: 8am – 6:30pm EST</p>	<ul style="list-style-type: none"> • Flood Map Information & Inquiries • Flood Zone & Map Appeals • Information on Upcoming Map Changes • Letters of Map Change
<p>FEMA Federal Disaster Assistance 1-800-621-3362</p> <p>http://www.disasterassistance.gov</p>	<ul style="list-style-type: none"> • File a Claim for Federal Disaster Assistance • Status of a Federal Disaster Assistance Claim
<p>FEMA’s Interim Office of the Flood Insurance Advocate www.fema.gov/national-flood-insurance-program-flood-insurance-advocate</p>	

NFIP KEY WEBSITES

<p>Write Your Own Insurance Carriers & Vendors http://www.nfipiservice.com</p>	<ul style="list-style-type: none"> • Policy Changes • Premium Questions • Underwriting Information & Questions
<p>Map Service Center https://msc.fema.gov</p>	<ul style="list-style-type: none"> • View Flood Maps & Flood Zones • Print a Flood Map-Current & Historical • Preliminary Maps
<p>NFIP Home Page http://www.fema.gov/nfip</p>	<ul style="list-style-type: none"> • Flood Insurance Reform Legislation • Ask the Expert • NFIP Regional Offices • FEMA Regional Office • NFIP Stakeholder Sites (Property Owners, State & Local Officials, Insurance Professionals, Claims Adjusters, Surveyors) • NFIP Forms, Manuals, & Publications • FEMA Document Library • Workshops & Training • Flood Hazard Mapping • Mitigation & Grants • NFIP Statistics
<p>FEMA Home Page http://www.fema.gov</p>	<ul style="list-style-type: none"> • Plan, Prepare & Mitigate • Response & Recovery • Disaster Survivor Assistance • FEMA Programs
<p>FEMA Publications Warehouse 1-800-480-2520 http://www.fema.gov/nfip</p>	<ul style="list-style-type: none"> • Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, and Brochures