



National Flood Insurance Program (NFIP) Key Contacts

<p>NFIP Help Center 1-800-427-4661</p>	<ul style="list-style-type: none"> • General NFIP Flood Insurance Information • Find a Flood Insurance Agent • NFIP Property Loss History
<p>NFIP Insurance Carrier Toll Free Numbers</p> <p>https://nfipservices.floodsmart.gov/sites/default/files/Toll-Free%20Number%20by%20WYO_08_7_2018.pdf</p>	<ul style="list-style-type: none"> • Request Policy Changes • Insurance Agent Assistance • Underwriting Inquiries • Claims & Coverage Inquiries
<p>Flood Smart Website</p> <p>https://www.floodsmart.gov</p>	<ul style="list-style-type: none"> • NFIP Outreach & Education • Agent Portal
<p>NFIP Home Page</p> <p>https://www.fema.gov/nfip</p>	<ul style="list-style-type: none"> • Ask the Expert • Workshops & Training • Agent Flood Insurance Manual • Claims Adjuster Manual • Technical Bulletins
<p>FEMA Publications Warehouse</p> <p>1-800-480-2520</p> <p>http://www.fema.gov/national-flood-insurance-program-publications</p>	<ul style="list-style-type: none"> • Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, and Brochures
<p>FEMA's Office of the Flood Insurance Advocate</p> <p>www.fema.gov/national-flood-insurance-program-flood-insurance-advocate</p>	

NFIP KEY WEBSITES

<p>FEMA Map Service Center</p> <p>https://msc.fema.gov</p>	<ul style="list-style-type: none"> • Flood Zone Address Look Up • Historical and Current Flood Maps • View Future Maps
<p>FEMA Map Information Exchange (FMIX)</p> <p>1-877-336-2627</p> <p>https://www.floodmaps.fema.gov/fhm/fmx_main.html</p>	<ul style="list-style-type: none"> • Flood Zone Appeals • Assistance Using the Map Service Center
<p>FEMA Home Page</p> <p>http://www.fema.gov</p>	<ul style="list-style-type: none"> • Plan, Prepare & Mitigate • Response & Recovery • Disaster Assistance Portal • FEMA Programs
<p>NFIP Statistical Reports</p> <p>https://nfipservices.floodsmart.gov</p>	<ul style="list-style-type: none"> • NFIP Statistics by State, County, & Community Level
<p>New NFIP Data Visualization Tool</p> <p>https://www.fema.gov/data-visualization-floods-data-visualization</p>	<ul style="list-style-type: none"> • Historical Flood Risk Data by State • Average Claim and Individual & Households • Program Payment by State
<p>New Open NFIP Policy and Claims Database</p> <p>https://www.fema.gov/media-library/resources-documents/collections/339</p>	<ul style="list-style-type: none"> • Individual NFIP Policy and Claims Records