## O‘ahu Disaster Assistance Referral Listing

### Tax Relief
- **Real Property Tax Remission**  
  **Agency:** City Budget and Fiscal Services, Real Property Assessment Division  
  **Contact:** 808-768-3799  
  **Website:** [http://www.honolulu.gov/budget/default.html](http://www.honolulu.gov/budget/default.html)

### Agricultural Assistance
- **Agricultural Loans**  
  **Agency:** State Department of Agriculture Agricultural Loan Division  
  **Contact:** 808-973-9460  
  **Website:** [http://hdoa.hawaii.gov/agl/](http://hdoa.hawaii.gov/agl/)

### Emergency Assistance for Individual Families
- **Crop Production Expertise**  
  **University of Hawai‘i at Mānoa College of Tropical Agriculture and Human Resources Office of the Associate Dean and Associate Director for Cooperative Extension Service**  
  **Contact:** ada-contact@ctahr.hawaii.edu  
  **Website:** [https://cms.ctahr.hawaii.edu/home.aspx](https://cms.ctahr.hawaii.edu/home.aspx)

### Building Permits and Contractors
- **Disaster Related Rebuild/Repair Permit Process & Fee Waivers**  
  **Agency:** City Department of Planning and Permitting  
  **Contact:** 808-768-8220  
  **Website:** [http://www.honolulu.gov/dpp.org/](http://www.honolulu.gov/dpp.org/)

### Psychological Support
- **Mental Health or Stress Counseling**  
  **Agency:** American Red Cross - Hawai‘i Chapter  
  **Contact:** 808-734-2101  
  **Website:** [http://www.redcross.org/local/hawaii](http://www.redcross.org/local/hawaii)

### Disaster Loans/Grants/Housing
- **Low Interest Home Rehabilitation Loan (Income Eligibility Applies)**  
  **Agency:** City Department of Community Services  
  **Contact:** 808-768-7762  
  **Website:** [http://www.honolulu.gov/dcs/default.html](http://www.honolulu.gov/dcs/default.html)

### Debris Removal
- **Mud Disposal**  
  **Agency:** City Department of Facility Maintenance Road Maintenance Division  
  **Contact:** 808-768-3600  
  **Website:** [http://www.honolulu.gov/dfmroad.html](http://www.honolulu.gov/dfmroad.html)

### Water Problems
- **Wastewater Problems**  
  **Agency:** City Department of Environmental Services, Wastewater Branch  
  **Contact:** 808-768-3330  
  **Website:** [http://www.honolulu.gov/envwwm.html](http://www.honolulu.gov/envwwm.html)

### Health Concerns
- **Malaria Prevention and Indoor Health Concerns**  
  **Agency:** State Department of Health Indoor and Radiological Health Branch  
  **Contact:** 808-566-5800  
  **Website:** [http://health.hawaii.gov/irh/](http://health.hawaii.gov/irh/)

### Insurance
- **Information on NFIP and Flood Zone Determination**  
  **Agency:** State Department of Land and Natural Resources National Flood Insurance Program  
  **Contact:** 808-587-0400  
  **Website:** [http://dlnreng.hawaii.gov/nfip/](http://dlnreng.hawaii.gov/nfip/)

### Debris Removal
- **Swimming Pool Water Refill Credit**  
  **Agency:** City Department of Environmental Services, Wastewater Branch  
  **Contact:** 808-768-3300  
  **Website:** [http://www.honolulu.gov/rep/site/env/wwm_docs/Pool_Adjustment_12-08-2016.pdf](http://www.honolulu.gov/rep/site/env/wwm_docs/Pool_Adjustment_12-08-2016.pdf)

### Trash Removal
- **Trash Pick-Up**  
  **Agency:** City Department of Environmental Services, Solid Waste Branch  
  **Contact:** 808-768-3200  
  **Website:** [http://www.opala.org/solid_waste/collection_schedule_search.html](http://www.opala.org/solid_waste/collection_schedule_search.html)

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- **Swimming Pool Water Refill Credit**  
  **Agency:** City Department of Environmental Services, Wastewater Branch  
  **Contact:** 808-768-3300  
  **Website:** [http://www.honolulu.gov/rep/site/env/wwm_docs/Pool_Adjustment_12-08-2016.pdf](http://www.honolulu.gov/rep/site/env/wwm_docs/Pool_Adjustment_12-08-2016.pdf)

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- **Malaria Prevention and Indoor Health Concerns**  
  **Agency:** State Department of Health Indoor and Radiological Health Branch  
  **Contact:** 808-566-5800  
  **Website:** [http://health.hawaii.gov/irh/](http://health.hawaii.gov/irh/)

### Mosquitoes and Rodent Questions
- **Agency:** State Department of Health Disease Outbreak Control Division  
  **Contact:** 808-587-6845  

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**Effective:** April 21, 2018