



National Flood Insurance Program (NFIP) Key Contacts

<p>NFIP Help Center 1-800-427-4661</p>	<ul style="list-style-type: none"> • General flood insurance information • Flood insurance underwriting & rating inquiries • General information on coverage & the claims process • Technical assistance on individual claims • Technical assistance to aid in recovery • NFIP Property Loss History
<p>Map Service Center</p> <p>https://msc.fema.gov</p>	<ul style="list-style-type: none"> • Flood Zone Address Look Up • Historical and Current Flood Maps • View Future Maps
<p>FEMA Map Information Exchange (FMIX) 1-877-336-2627</p> <p>https://www.floodmaps.fema.gov/fhm/fmx_main.html</p>	<ul style="list-style-type: none"> • Flood Map Information & Inquiries • Flood Zone Appeals • Letters of Map Change
<p>FEMA Publications Warehouse</p> <p>1-800-480-2520</p> <p>http://www.fema.gov/national-flood-insurance-program-publications</p>	<ul style="list-style-type: none"> • Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, and Brochures
<p>FEMA's Office of the Flood Insurance Advocate</p> <p>www.fema.gov/national-flood-insurance-program-flood-insurance-advocate</p>	

NFIP KEY WEBSITES

<p>NFIP Home Page</p> <p>http://www.fema.gov/nfip</p>	<ul style="list-style-type: none"> • NFIP Transformation • Ask the Expert • NFIP Publications & Forms • Workshops & Training • NFIP Historical Statistics • Flood Hazard Mapping • Mitigation & Grants
<p>FEMA Home Page</p> <p>http://www.fema.gov</p>	<ul style="list-style-type: none"> • Plan, Prepare & Mitigate • Response & Recovery • Disaster Assistance Portal • FEMA Programs • FEMA Regional Offices
<p>Flood Smart Website</p> <p>https://www.floodsmart.gov</p>	<ul style="list-style-type: none"> • NFIP Stakeholder Outreach & Education Website • Agent Portal
<p>NFIP Statistical Reports</p> <p>https://nfipservices.floodsmart.gov</p>	<ul style="list-style-type: none"> • NFIP Statistics by State, County, & Community Level
<p>New NFIP Data Visualization Tool</p> <p>https://www.fema.gov/data-visualization-floods-data-visualization</p>	<ul style="list-style-type: none"> • Historical Flood Risk Data by State • Average Claim and Individual & Households Program Payment by State
<p>New Open NFIP Policy and Claims Database</p> <p>https://www.fema.gov/media-library/resources-documents/collections/339</p>	<ul style="list-style-type: none"> • Individual NFIP Policy and Claims Records
<p>New NFIP PIVOT Database</p> <p>https://pivot.fema.gov</p>	<ul style="list-style-type: none"> • Restricted User Access Levels